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JPW 2174
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Customer No.: 07278
Patent and Trademark Office

File No. 20278/1202069-US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Philip Lui et al.

Confirmation No. 9617

Serial No.: 09/989,716

Group Art Unit: 2174

Filed: November 20, 2001

Examiner: Boris M. Pesin

For: SYSTEM AND METHOD FOR DYNAMIC ASSISTANCE IN SOFTWARE
APPLICATIONS USING BEHAVIOR AND HOST APPLICATION
MODELS

February 1, 2005

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Sir:

In response to the Office Action dated August 2, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.

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